



Quality Policy



Codmah is a Civil Engineering firm specialising in trenchless solutions, including Horizontal Drilling, Pipe Jacking and Case Boring. Codmah has a solid track record spanning across 30 years, delivering high quality support and services on medium to large scale projects working with all levels of Australian Government and major utilities companies.

The key principles underpinning our policy are:

1. Ensuring product delivery will meet all agreed customer, statutory and regulatory requirements.
2. Management's commitment to maintain Corporate governance arrangements.
3. Providing a working environment that empowers individuals.
4. Ongoing focus on continual improvement.

Our objectives that guide our priorities and contribute to delivering quality outcomes are to:

- Attract and retain customer confidence by consistently and efficiently delivering services that comply with specifications, relevant standards and creates value for our customers.
- Establish organisational structures with clear responsibilities and accountabilities through all practices, processes and relationship management.
- Strengthen engagement with all stakeholders to ensure an understanding of current and future needs of employee's, customer's and other interested parties and ensure issues are promptly managed.
- Improve organisational innovation, capability, and resilience.

To achieve these objectives, we shall act to:

- Integrate management and staff involvement at all stages of operations management.
- Continuously engage all stakeholders in meaningful consultation and communication and ensure all relevant information and resources are determined and made available.
- Carry out a continuous monitoring and measuring process through inspection, testing, verification and validating to evaluate that the built design is compliant and as per the requirements of customers, owners and operators of the utilities.
- Comply with relevant legislation, regulations and standards.
- Communicate reliable information and the needs and expectations of employees, customers and other interested parties throughout the organisation.
- Value our people through training and development, encourage initiative and recognise excellence in performance and innovation.
- Provide the required resources, training and instruction to ensure individual understanding of responsibilities and acceptance of accountability.
- Managing risks that can constrain quality outcomes.
- Establish key indicators to determine, measure and monitor our performance and use this information for the continual improvement of our services, processes and Management System.

In support of our Objectives, and to demonstrate our commitment to Quality, we maintain and continuously improve a Management System in accordance with the requirements of ISO 9001:2015.

Codmah's Quality Policy is applicable to our Directors, employees and contractors as well as suppliers in the conduct of their activities on our behalf. This policy together with the measurable objectives and targets will be reviewed on an annual basis to ensure that it remains relevant and suitable to our operations.

This policy is communicated to all staff and made available to interested parties via our website.

John Murtagh, Director

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